



COMPANY ***PROFILE*** 2025 V.1

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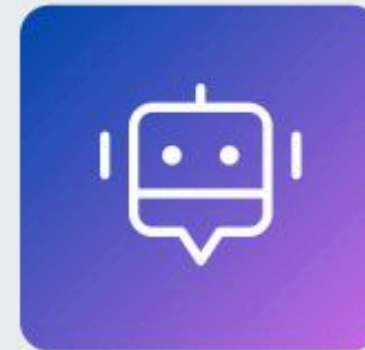
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GET TO KNOW ◀TECH HUB▶



WHO WE ARE

TECH HUB is a premier IT Value Added Reseller with a solid background in Physical Security & Data Center Solutions, as well as the ever-evolving real of smart intelligent technology and network infrastructure. We understand the intricacies of the digital multiverse. Our talented and diverse teams and high titled

We Are is primed to be your Master Value Added Reseller for bigger IT products and solutions Vendors

MEET US

TECH HUB serves its customers with outstanding P.E.O.P.L.E “Proactive, Efficient, Organized, Productive, Loyal Employees”.

TECH HUB provides customers with opportunity to partner with some of the best & the highly trained and qualified people in the business, mixing experience, business sense and solid communication skills.





OUR VISION AND MISSION

Our mission is to empower businesses with innovative technology solutions that foster growth, streamline processes, and drive efficiency.

We envision a world where technology is at the core of every successful business, enabling global progress through digital transformation.



Vision

To be the leading provider of innovative and reliable professional services and information technology solutions, empowering businesses to achieve excellence through unparalleled customer satisfaction, technical expertise, and transparency



Mission

Our mission is to deliver exceptional professional services and cutting-edge IT solutions that exceed our clients' expectations.

- Delivering customer satisfaction with personalized, responsive service.
 - Providing high-level technical support to solve complex challenges.
 - Maintaining transparency in all our operations and communications
- 

STRATEGIC OBJECTIVES

Maintain a commitment to customer satisfaction

Commitment to provide solutions and services on internationally approved and locally applicable standard

Insist on keeping a global competitive edge to the benefit of our customer through contentious.

Provide training and enhancement of staff member's skills for them to deliver the best services to our customers

Operational Excellence and Streamline processes and workflows to enhance efficiency and reduce costs.

Continuously explore and adopt cutting-edge technologies to offer state-of-the-art solutions.
Customer Satisfaction: Prioritize client needs and deliver tailored solutions that exceed expectations.

Sustainable Growth and Foster long-term growth through strategic partnerships and market expansion



OUR VALUES

Valuing people

We believe that our success depends first and foremost on people. By respecting people in everything we do, we will develop and maintain high quality, mutually beneficial relationships with our customer, professional colleagues, referral sources, vendors, community members and each other.

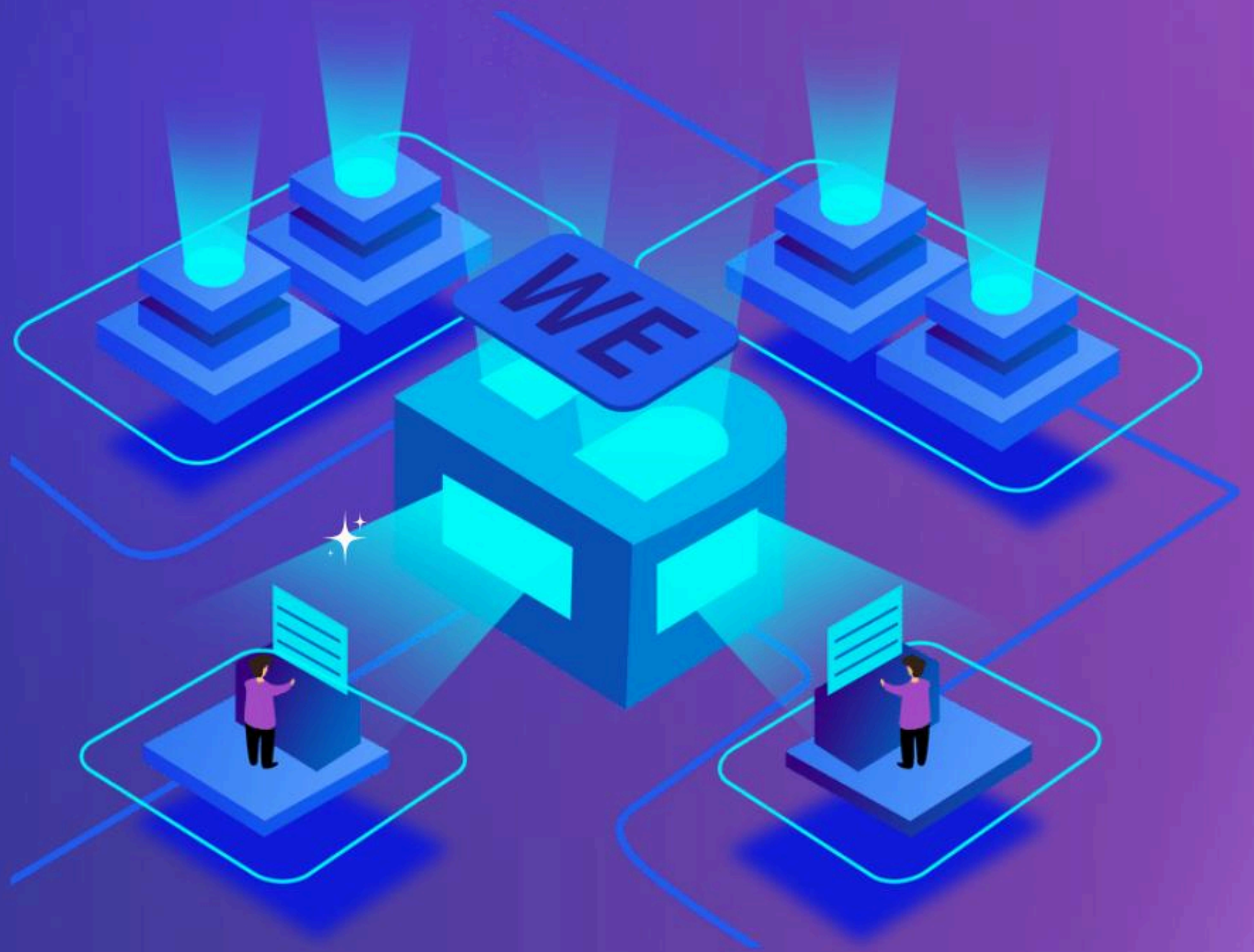
Building customer Relationship

We seek to earn long-term customer loyalty for developing a deep understanding of each customer's business and personal goals by demonstrating unwavering reliability and integrity in our work and acting as an independent and objective advisor to our customer .

Quality & integrity

We will maintain an environment where a commitment to quality, honesty, respect, fairness and professional ethics governs the actions and decisions of everyone within our firm

Our Core Divisions





Lenovo



intel



DELL

acer

ASUS

AMD



kaspersky



Client Products & Endpoint Protection

- NOTEBOOK
- DESKTOP
- WORKSTATION
- DISPLAY PRODUCTS
- SCANNERS
- PRINTERS
- POS

Data Center products



- SERVERS
- STORAGE
- RACKS
- COLLING
- UPS
- VIRTUALIZATION SW
- BACKUP SW

Light Current & Physical Security



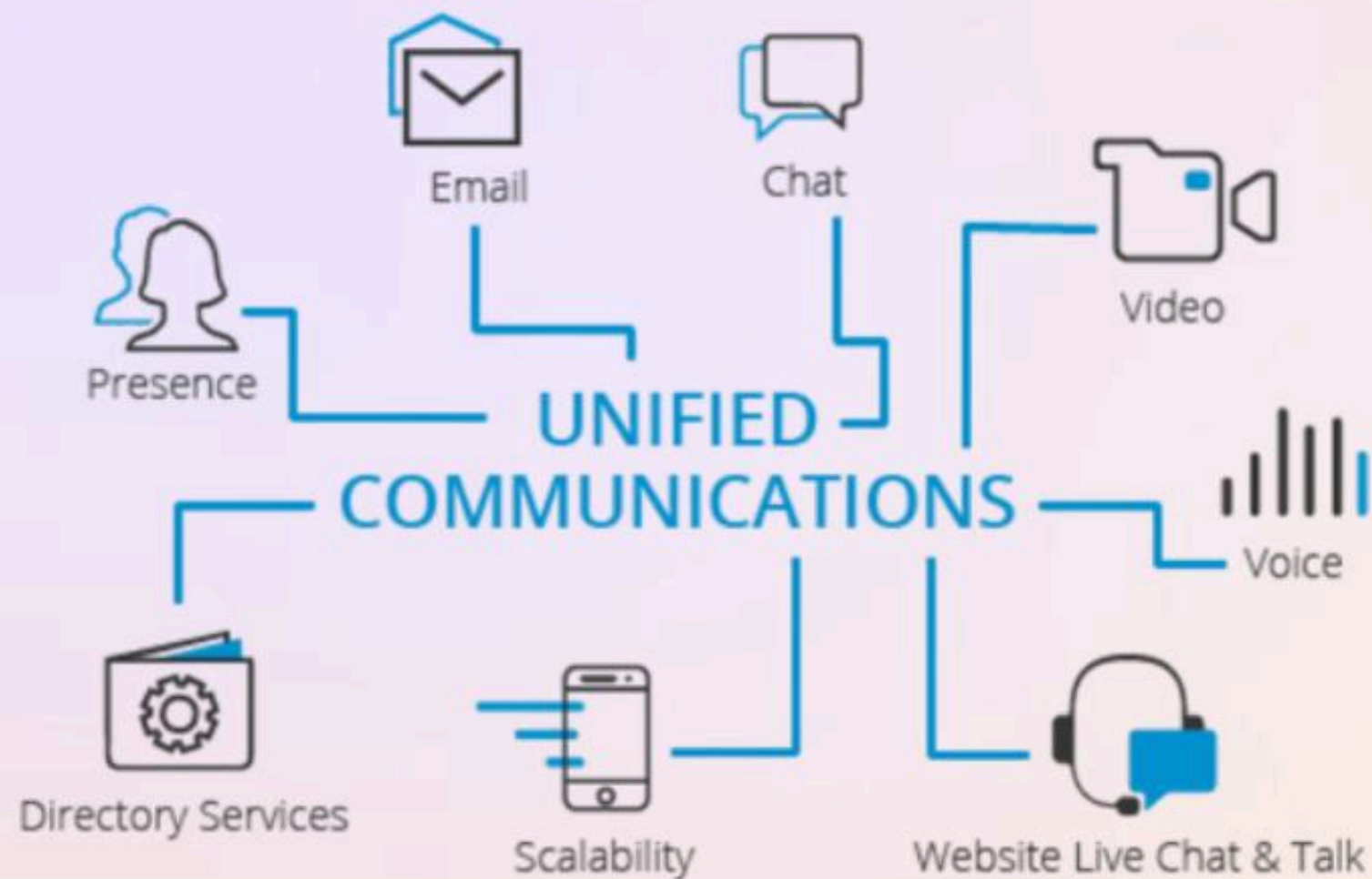
- CABLING PRODUCTS.
- SURVEILLANCE PRODUCTS.
(CAMERAS, RECORDERS, VMS)
- INTELLIGENT BUILDING PRODUCTS.
(ACS, ALARM PRODUCTS, VIDEO INTERCOM...)
- AUDIOVISUAL(AV).
- DIGITAL SIGNAGE



Network & Firewalls

- SWITCHES
- ROUTERS
- WIRELESS ACCESS POINTS (APs)
- MODEMS
- FIREWALLS

Unified Communications



- VOICE & TELEPHONY
- VIDEO CONFERENCING
- MESSAGING/CHAT
- SMART BOARD



**Solutions
Provided**

OUR SOLUTIONS CAN PROVIDE

At **Tech HUB**, we help businesses unlock their full potential with smart, secure, and scalable technology solutions. From building a strong IT foundation to protecting your most valuable assets, our expertise ensures your organization is always ready for the future.

Our **Data Center Products** deliver the performance and reliability you need to power critical applications, while our **Network Management Services** keep your systems running smoothly with proactive monitoring and optimization. With robust **Infrastructure solutions**, we design and implement seamless IT environments that grow with your business.

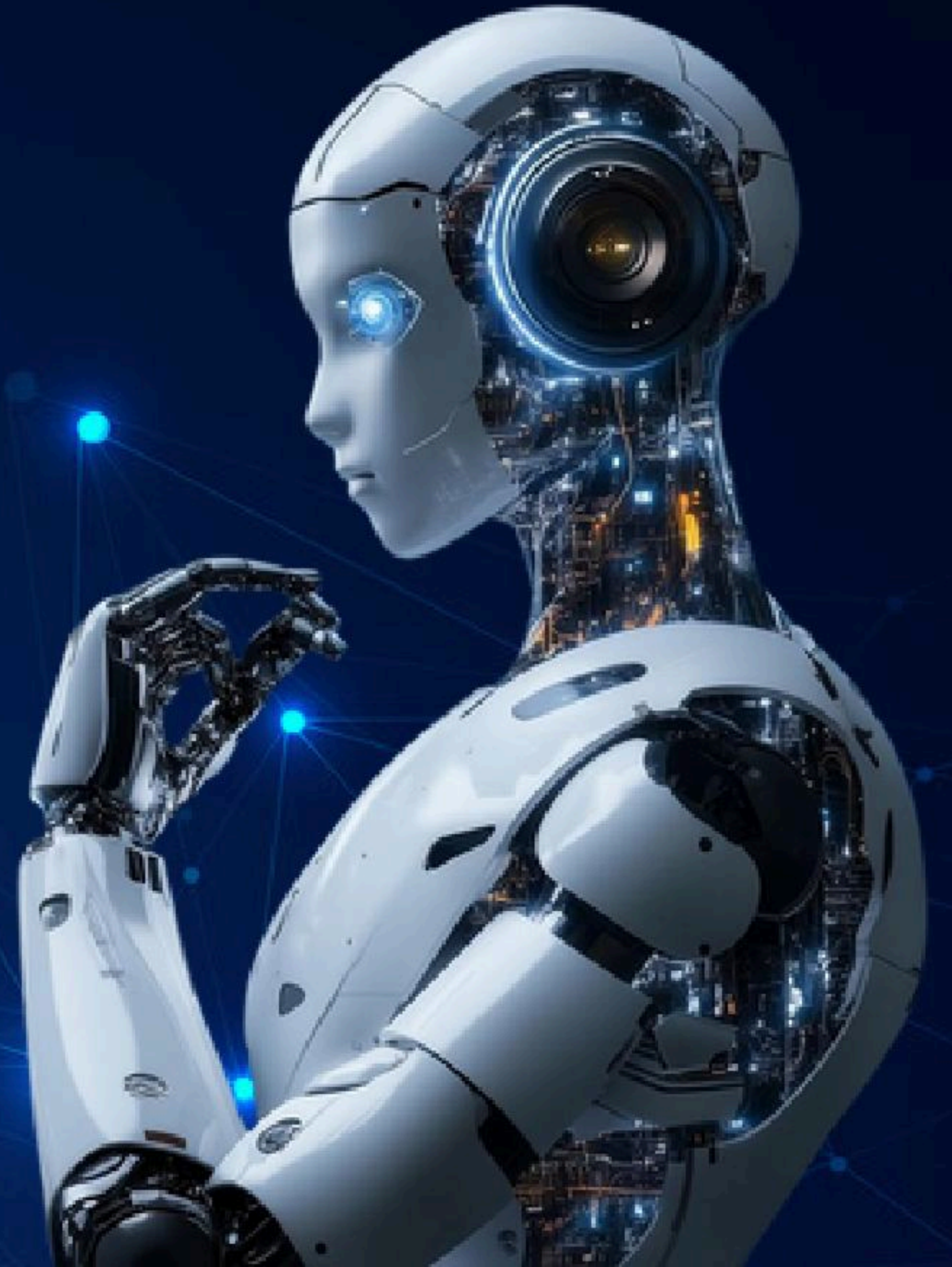
To protect your people and property, our **Physical Security** solutions ranging from CCTV to access control—offer peace of mind with reliable, modern safeguards. For smarter collaboration, our **Unified Communication** platforms bring voice, video, and messaging together, enabling teams to work faster and more efficiently from anywhere.

In today's digital world, security is non-negotiable. That's why we provide **Next Generation Firewalls** to block evolving threats and **Data Protection** solutions to secure sensitive information with backup, encryption, and recovery options. And when it comes to resilience, our **Disaster Recovery (DR)** sites ensure your business stays online and recovers quickly from any unexpected disruption.

With a full suite of innovative solutions, we don't just provide technology we deliver confidence, continuity, and a competitive edge.



OUR SERVICES



Success story begin with support



TECH HUB is committing that our service will be as vendor industrial standard. From 4 hours response time until next business day visit – whatever kind of support you are requested. We promise to be 100% satisfied.

TECH HUB is committed to supply any level of support with many technical support or engineers as your business need. This will be with the best cost that you can pay compared with other level of support and man-hour cost in similar companies).

MANAGED SERVICES

Service Level Agreement (SLA)

At **Tech HUB**, we understand the importance of reliable and consistent IT services. Our Service Level Agreement (SLA) ensures that our clients receive the highest level of service and support. The SLA outlines the specific services we provide, the expected performance levels, and the responsibilities of both parties.



Defined Service Scope

Clear description of the services covered under the agreement.



Performance Metrics

Specific performance standards and metrics to measure service quality



Response and Resolution Times

Guaranteed response and resolution times for different types of issues



Regular Reporting

Detailed reports on service performance and compliance with SLA terms



Continuous Improvement:

Commitment to ongoing service improvement based on client feedback and performance

WEB AND APPLICATIONS DEVELOPMENT

We're Ready to Transform Your Business

With deep expertise and industry insight, our team delivers smart, cost-effective solutions tailored to your goals. We don't just build technology—we create platforms that help your business thrive.

What We Do Best:

- **Website Development** – Stunning, scalable, and built to convert.
- **Mobile App Development** – Engaging, high-performance apps for your customers.
- **All-in-One Business Platform (Odoo)** – We harness the power of Odoo to unify your operations, from sales and finance to HR and customer service—everything in one place, seamless and efficient.



Your Vision + Our Expertise = Endless Possibilities

THANK YOU



We are excited about the future of technology and Tech Hub Co.'s role in shaping it. Let's work together to build solutions that drive innovation and positive change.

Reach out to us today to explore how Tech Hub can help your business thrive in the new era of technology.

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